## Jones Institute

## Replace a Lost Certificate

- Jones Institute can replace a certificate. The cost is \$15.00 per certificate.
- To replace a certificate please contact us via email at <a href="mailto:info@jiscs.com">info@jiscs.com</a> or by calling the office at 760-942-0647.

Please have the following information ready:

- -Complete Name (at time of course)
- -Name of Course Completed
- -City and State where course was taken
- -Course Dates (Minimum required is the year course was taken)
- The certificate must be paid for before it can be sent.
  Jones Institute accepts checks, money orders, Visa, MasterCard and Discover.
- Jones Institute can fax a copy to you before we mail it out, just let us know at the time you order the replacement certificate.
- Replacement certificates are verified before being processed and are signed by the Director of the Jones Institute.
- Replacement certificates are mailed out within 3 business days of the order.
  However, they usually go out sooner than that and are sent regular first class U.S.P.S. mail.