

## F E E S & C A N C E L L A T I O N P O L I C Y

Effective January 1, 2019

### TUITION & REGISTRATION:

*-Per course:*

**Early Bird-\$695/Regular \$745:** SCS I-Spine, SCS II-Extremities, SCS III-Cranial, SCS IV-Facilitated w/Review, SCS UQ-Upper Quarter and SCS PP-Pelvic Pain

FCS FI-Fascial Intro, FCS VC-for the Viscera, FCS LV-for the Lymphatic-Venous System, FCS AR-for the Arterial System, FCS N1-for the Nervous System, Part 1, FCS N2-for the Nervous System, Part 2, FCS MS1-for the Musculoskeletal System, Part 1, FCS MS2-for the Musculoskeletal System, Part 2 and the FCS MS3-for the Musculoskeletal System, Part 3

- Early bird tuition must be **received** in our office no later than one month prior to the course start date.
- Spaces in courses are first come, first served.
- Spaces in a course cannot be held without payment in full.
- Please register online to immediately secure your space in the course. There are also registration forms available on the website for you to download/print, and mail with your payment.

### COURSE CANCELLATION:

*-Registrant Cancellation:*

- If cancelled THREE weeks or more prior to the course start date a non-refundable cancellation fee of \$50 will be charged and the balance of any paid tuition will be refunded using the same method of payment. Refunds are processed within 1-2 weeks from the date of cancellation.
- If cancelled within THREE weeks of the course start date a non-refundable cancellation fee of \$100 will be charged and the balance of paid tuition will be issued in a credit on account good towards a future course.
- Canceling or being absent on the first day of the course regardless of reason, is considered an automatic cancellation, tuition is forfeited and there is no refund. - No exceptions.

*-Jones Institute Cancellation:*

- All paid tuition will be refunded to the customer using the same method of payment. Refunds are processed within 1-2 weeks from the date of cancellation.

## **TRANSFER FEE:**

### *-Registrant Request:*

- Three weeks or more prior to the course start date, at registrants request the Jones Institute can transfer tuition to another course however a non-refundable administrative fee of \$50 will be charged at the time of transfer.
- Within three weeks of the course start date, at registrants request the Jones Institute can transfer tuition to another course however a non-refundable administrative fee of \$100 will be charged at the time of transfer.

### *-Jones Institute Request:*

- In the rare instance where Jones Institute needs to transfer tuition, the registrant would be contacted for approval or refund in advance of the transfer and no fee would be charged. Refunds are processed within 1-2 weeks from the date of cancellation.

## **CERTIFICATION TEST CANCELLATION:**

### *-Registrant Cancellation:*

- If cancelled two weeks or more prior to the test date a non-refundable cancellation fee of \$100 will be charged and the balance of the certification test fee will be refunded less the repeat cost of each course where registrant was given a free lab assistant waiver to attend/review a course in preparation for the test. Any balance thereafter will be issued as a refund.
- If cancelled within two weeks of the test date a non-refundable cancellation fee of \$200 will be charged and the balance of the certification test fee less the repeat cost of each course where registrant was given a free lab assistant waiver to attend/review a course in preparation for the test. Any balance thereafter will be issued in a credit letter good towards only the following years Certification Test.

### *-Jones Institute Cancellation:*

- The paid Certification Test fee will be refunded to the customer using the same method of payment. Refunds are processed within 1-2 weeks from the date of cancellation.

**RETURNED CHECK FEE (NSF):** There will be a \$35.00 returned check charge per each returned check, not honored by your bank, regardless of reason.

**SPECIAL OFFERS OR DISCOUNTS:** Special offers and Discounts have specific details to their use and cancellation. Please see the offer for specifics. Discount specifics may be found on the "Jones Discount" information page.

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*Jones Institute reserves the right to amend this policy without notice at anytime.*